

Frontline service salaries show low to moderate increases

The following table consists of data from *Customer Service Newsletter's* 2006-2007 Salary Survey and covers regional base pay differences for nine customer service management and frontline positions.

Regional differences in base pay for customer service personnel (in thousands of US\$)

	VP, Customer Service	Customer Service Director	Customer Service Manager	Supervisor	Senior CSR	CSR	Entry- level CSR	Data Entry Clerk	Technical Support Rep
New England	\$99.0	\$82.5	\$51.5	\$41.7	\$35.8	\$30.0	\$26.4	NA	NA
Mid-Atlantic	\$102.0	\$79.7	\$55.8	\$41.2	\$35.5	\$31.0	\$26.6	\$21.4	\$43.0
South Atlantic	NA	\$74.2	\$56.9	\$41.6	\$35.6	\$30.1	\$25.8	\$24.5	\$34.4
East North Central	\$105.0	\$77.2	\$54.6	\$38.8	\$36.6	\$30.2	\$25.5	\$25.1	NA
West North Central	NA	\$77.7	\$61.7	\$44.2	\$36.2	\$32.1	\$28.9	\$27.1	\$32.5
South Central	\$97.5	\$82.5	\$55.4	\$37.1	\$29.0	\$27.8	\$26.1	\$22.9	\$31.2
Mountain	NA	\$81.7	\$51.2	\$35.0	\$28.8	\$27.2	\$23.3	NA	\$33.8
Pacific	112.0	\$90.6	\$62.7	\$52.8	\$40.2	\$31.6	\$28.2	\$26.1	NA
Canada	NA	NA	\$51.3	\$42.5	\$37.5	\$33.5	\$27.8	\$25.4	NA

NA = Insufficient data available to report.