



What to look for in a role model

Need some workplace inspiration and guidance? Look around for others who can serve as effective role models.

We can all benefit from finding a role model — someone who does his or her job well, who has a ready smile, who is willing to help others, and who is willing to put in the extra effort to see that things get done right.

A role model can serve as an inspiration and a guide to how you can do your job better and how you can become someone who stands out to others.

When looking for a role model, consider the following:

- Look for someone who has the type of attitude and character that you admire and respect and would want to emulate. Look around you for someone who displays integrity, intelligence, judgment, and wisdom.
- Look for competence. Look around you for those who are extremely good at their jobs. Look for those who demonstrate the knowledge, skills, and motivation that help them to move ahead in their jobs and careers, and look at how you can emulate those attributes to kick-start your own career.

- Look for someone who knows the organization and who knows how to get things done within the organization. Look for someone who knows how to build connections and work with a team to get things done.

- Look for someone who manages their emotions well under pressure — someone who stays calm and gets the job done even when things are stressful.

- Look for someone who is willing to help others — and who doesn't hesitate to lend a hand when things get busy.

- Look for someone who is passionate about what they do — particularly in terms of working with customers to solve problems and resolve issues.

And when you find someone who fits the description above, take time to get to know them, watch how they work, and think about how you can apply what you see to your own work. That will make you the role model for the next generation in your workplace.

